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## Frequently Asked Questions

### **Is this added charges for my garbage service?**

No, this is not added charges. The garbage bill is only being moved to the tax bill as an itemized charge under assessments. When the assessment starts on the tax bill, the City's billing stops!

### **Why did I receive this Notice?**

As an owner of property in Florida, you have a right to receive specific information about property taxes and non-ad valorem assessment. This notice honors those rights by providing details about the assessment assigned to your property and proposed for billing on the 2018 Property Tax Bill.

### **Do I need to respond to this Notice?**

The Notice is for informational purposes so no response is required. However, if you have comments related to your assessment that you would like to be considered by the City Council, you may address the Council in person at the public hearing or you may file your comments in writing (email or letter) with the City. Written comments may be filed with the City Clerk within 20 days of publication of this notice.

### **What is a non-ad valorem assessment?**

A non-ad valorem assessment is an assessment or service charge which is not based upon the value of the property and millage. It is a levy for specific public services that benefit the property owners. This levy is for Greenacres Solid waste and Recycling Collection. Your residential non-ad valorem solid waste assessment amount for the parcel will depend on the property type, pickup frequency and the number of units. The assessment rate by type on the notice applicable to your property multiplied by the number of units in the parcel will be the total assessed amount on your combined tax notice/bill from the Tax Collector's office.

### **What services are funded by assessment?**

Assessment funding may be used for ongoing public services. Street lighting, aquatic weed control, and the collection / disposal of residential solid waste are examples of ongoing services funded by an assessment.

### **The tax notice from the Tax Collector's office has a 'Garbage Services' assessment. Why are there two assessments for similar services?**

The 'Garbage Services' assessment from Solid Waste Authority of PBC is for garbage disposal (landfill and other cost) assessment. The City's assessment is for the collection of garbage, bulk trash and recycling services.

### **If this is not a bill, when will I be billed?**

Assessments approved at the public hearing will be billed via the 2018 Combined Property Tax Bill to be mailed in October by the Palm Beach County Tax Collector. To avoid penalties, the property tax bill must be paid in full to the Tax Collector by March 31st. Early payment discounts are offered.

**If you have additional questions or need more information,  
Please contact the City of Greenacres Finance Dept., Natalie King at 561-642-2012 or  
via email to [nking@greenacresfl.gov](mailto:nking@greenacresfl.gov).**